



Information Sheet on Watch Service at DuBois et fils

A mechanical watch is constantly in motion: Depending on its frequency, the balance wheel of a mechanical movement completes well over 150 million half-oscillations per year.

At the same time, a mechanical movement consists of numerous individual parts – some of them minuscule – and is subjected to a wide variety of stresses during daily use, such as shocks, temperature fluctuations, and humidity.

A professional repair or service therefore requires experience, care, and, above all, time.

At DuBois et Fils, the long-term preservation of your watch is our top priority. Our commitment is to perform only those services that are technically sound and necessary for the reliable operation and preservation of your timepiece's value. We deliberately avoid short-term solutions that do not meet this standard.

Transparent Billing Based on Actual Time Spent

To make our services as transparent and understandable as possible for you, we bill for the work performed in our workshop based on the actual time spent.

Cost watchmaker's hour: CHF 150.00

For a complete overhaul of a movement, the billed watchmaker's hours include, in particular:

1. **Disassembly** – Complete disassembly of the movement
2. **Cleaning** – Cleaning and careful inspection of all components.
3. **Reassembly** – Reassembly and proper lubrication of the movement
4. **Inspection** – Inspection, adjustment, and timekeeping test
5. **Cleaning** – cleaning of the case
6. **Polishing** – minor polishing of the case, provided it is technically feasible and appropriate for preserving the watch's value
7. **Functional test** – final functional test of the watch

The hourly rate includes the use of the machines, testing equipment and tools required for the work, as well as the necessary operating supplies and consumables. **These include, in particular:**

- Cleaning machine
- Ultrasonic cleaner
- Water resistance tester
- Timing balance for rate control and adjustment
- Professional watchmaking tools:
- Required oils, greases, and lubricants

Historical Movements and Unforeseen Work

Especially with historical watches, the actual condition of a movement can often only be fully assessed after it has been opened and disassembled. Previous repairs performed improperly, worn or damaged components, and damage not initially apparent may result in additional work.

We reserve the right to perform such work, provided that the resulting additional cost does not exceed the originally quoted cost by more than 15 percent. Should it become apparent during the work that the additional cost will exceed this limit, we will contact you in advance to discuss and agree on the next steps.

Our commitment is to provide professional, transparent, and sustainable care for your watch – with the goal of preserving its function, character, and value over the long term.



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